

AI WORKFLOW REDESIGN CANVAS™

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Workflow: _____ Owner: _____ Date: _____

Scope: _____
Work Redesign Architecture — map current work, identify constraints, redesign with AI, and define a practical experiment.

2. Current reality

How does the work happen?

Map the real flow:

Need → Information → Decision → Action → Outcome

Mark:

W **Waiting** · D **Duplication** · R **Rework** · H **Hand-off** ·

C **Chasing** · M **Manual effort** · J **Judgement** · E **Exception**

3. Constraint

What most limits the outcome today?

Where does work wait, return or bottleneck?

4. Information & decisions

• **What must be known?**

• **What decisions occur?**

• **Where is judgement genuinely required?**

8. Benefit realisation

AI capability → Change in work → Improved outcome → Benefit realised

What improves?

☐ **Cycle time** ☐ **Capacity** ☐ **Quality** ☐ **Rework** ☐ **Experience** ☐ **Cost** ☐ **Revenue** ☐ **Risk** ☐ **Other**

Where will the capacity created go? _____

5. Redesign

What should we eliminate, simplify, augment, automate or orchestrate?

Future-state flow:

Need → Information → Decision → Action → Outcome

• What disappears?

• What becomes easier?

• Where does AI add capability?

• What must change in people, process, data, systems or governance?

6. Human–AI responsibilities

- Human ·
- AI ·
- Human + AI · Escalate
 - Who should do what?
 - What may AI do?
 - What must remain human?

7. Boundaries & exceptions

• What triggers escalation?

• Who receives it?

• Who remains accountable?

• What risks or controls need to be explicit?

9. Smallest useful experiment

What will we test? With whom? For how long?

What will we measure?

What do we need to learn?

What evidence is required before scaling?

The completed Canvas should produce six outputs

By the time someone finishes the page, they should have:

1. A clearly defined outcome
2. A visible current workflow and its friction
3. One important constraint
4. A redesigned future workflow
5. Explicit human–AI responsibilities and boundaries
6. One measurable experiment tied to a real benefit

That is enough to turn an AI idea into a **work-redesign hypothesis**.

And I would put one statement directly beneath the Canvas title:

Start with the outcome. Redesign the work. Allocate capability deliberately. Follow the value.

That captures the entire purpose of the **AI Workflow Redesign Canvas™** in one line.